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This is to certify that

**Johannes Kresse**

Has achieved the

**ITIL® Foundation Examination**

Effective from

**22 januari 2014**

Registration number

**ITIL/108181**

Certificate number

**02830970-02-1VLA**

**Nick Houlton**

**Operations & Marketing Director**

A handwritten signature in black ink that reads "Nick Houlton". The signature is written in a cursive style and is positioned above a horizontal line.



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